

MA Observations List by LSOG2 and LSOG4 (Status: 7/16/2000)

ID	LSOG	Domain	Description
1	N/A	Metrics	Maintenance and Repair (M&R) metrics
2	2	POP	Mapping for PIC and LPIC
3	2	POP	Documentation BA NOBR v 1.7.
4	2	POP	NO EDI Guide/NOBRules v 1.7 specs
5	2	POP	EDI specifications/examples NOBR v 1.7
6	2	POP	System software error in BA's DCF server
7	2	POP	Flow through documentation not available
8	2	POP	Documentation BA NOBR v 1. 7
9	2	POP	Discrepancy EDI Guide/NOBR
10	N/A	M&R	RETAS on-line help/RETAS SUG
11	2	POP	BA NOB Rules v 1.7/operating procedures
12	2	POP	ADR/TN Reservation to hunting sequences
13	2	POP	Migration scenarios process NOBR v 1.7
14	N/A	BLG	Billing help desk process/actual practice
15	N/A	BLG	Timeliness of BA bill delivery
16	N/A	POP	Inconsistent TISOC Process documentation
17	N/A	BLG	CRIS contract rate for USOC "ULB"/CSR
18	N/A	BLG	Format change Loop Summary paper bills
19	N/A	RMI	Standard Qual. Baseline Valid. Test Deck
20	N/A	POP	Disparity retail and wholesale provisioning
21	N/A	RMI	Hours for BA System Support Help Desk
22	N/A	BLG	USOC rates validation
23	N/A	BLG	'Type of Access' field undefined value
24	N/A	BLG	Extraneous usage records in NDM files
25	N/A	RMI	CLEC Handbook 'specific test scenarios'
26	N/A	BLG	Receipt of duplicate usage records
27	N/A	BLG	Undefined value/'Directional Indicator'
28	N/A	RMI	Change Management/PGP v 6.5.1.
29	N/A	BLG	Not receiving all 030101 credit records
30	N/A	BLG	110125 records w/ incomplete information
31	N/A	BLG	Charges related to Other Charges
32	N/A	BLG	Customer Service Records missing
33	N/A	BLG	Other Charges and Credits/Specifications
34	N/A	BLG	CSR information for bills incomplete
35	N/A	BLG	Inconsistent data on it's 100119 records
36	N/A	BLG	Rated records (010101)/KPMG lines
37	N/A	BLG	Access records (110101) no Carrier Id.
38	2	POP	Incorrect responses from RPL
39	2	POP	Unclear Notes/Cond. REP field on LSC
40	N/A	BLG	Y40 bills non zone specific rate
41	N/A	BLG	Missing, unknown, incorr., untimely charg.
42	N/A	BLG	Process change: referencing CSR
43	N/A	BLG	SSO/PONs vs Completion Notices
44	N/A	BLG	Missing Field Identifier Description
45	N/A	BLG	Incomplete UNE-P usage records
46	N/A	BLG	Undefined value 'Type of Class'
47	N/A	BLG	Not billed for third party/collect calls
48	N/A	BLG	Incorrectly prorated charge on M40 bill
49	N/A	BLG	Incorrectly charged for service order activity
50	N/A	BLG	Differing billing file naming convention (NDM)
51	N/A	BLG	Charge on Y40 bill incorrectly prorated
52	N/A	BLG	Called f. city/called f. state not populated
53	N/A	BLG	Validity of certain charges
54	N/A	BLG	Incorrect rates on Administrative bill
56	N/A	RMI	Different versions collocation application form
57	N/A	BLG	Missing DUF records usage/conversation time
58	2	POP	Invalid TNs/Direct TN Selection Inquiry (EDI)
59	2	POP	Directory Listing Service order processing
60	2	POP	Different Cable-Id field codes on LSC and LSR
61	N/A	POP	CLEC Handbook incomplete information
62	N/A	BLG	Overcharge for OWC rate (UNE usage)
63	N/A	BLG	Missing OWC charges
64	N/A	BLG	Directory assistance unbranded charges
65	N/A	BLG	Unbundler Scenario #4 unexpected charges
66	N/A	BLG	Missing rate elements based on DUF records
67	N/A	BLG	Quantity information on Usage section for UNE
68	N/A	BLG	Charges on a bill not expected based on scenario
69	N/A	BLG	Missing charges in tariffs/Interconnection Agreement
70	N/A	BLG	Receiving extraneous usage from retail line
71	N/A	BLG	Untimely charge on Administrative Bill
72	N/A	BLG	Bills belonging to other CLECs
73	2	POP	Inconsistencies w/ Flow-Through Ordering Scenarios
75	2	POP	Unclear Documentation in NC and NCI Codes v 1.1
74	2 and 4	POP	Unclear Documentation in LSOG2 Biz Rules v 1.8.1
76	2 and 4	POP	Missing Documentation/discrepancies for CR#1308
77	2	POP	Unexpected Responses to erred orders/pre-orders
78	2	POP	Failed Loop Qual-Basic Pre-order inquiries
79	2	POP	Usage Discr. PRILOC field Biz Rules/Order EDI Guide
80	2	POP	Two Instances of unexpected reponses to erred pre-orders
81	2	POP	Longer Interval from Due Date Availability
82	2	POP	Inconsistencies bet. Order EDI Guide 1.8/Order BR 1.8.1
83	2	POP	Unexpected responses to orders
84	2	POP	Qualifier for MLT mapping differs from received in LXA
85	2	POP	Documented flow-through orders not flowing through
86	2	POP	Receipt of late BCNs

MA Observations List by LSOG2 and LSOG4 (Status: 7/16/2000)

ID	LSOG	Domain	Description
89	2	POP	Flow through documentation for eligibility of hunting
90	4	POP	SEMs not returned for two LSOG4 orders in EDI
91	2	POP	Flow through documentation inaccurate/not available
93	2	POP	UNE Interval documentation incorrect, inconsistent with TISOC
95	2	POP	Inconsistent processing of flow through orders
96	4	POP	Discrepancies in EDI Data files for (Pre)Order Responses
98	2	POP	Documented Hot Cut M&Ps are inconsistent across COs
99	2	POP	Unexpected SEM for a valid REQTYT entry
102	2	POP	LSCs received during SOP downtimes
106	4	POP	BA did not process flow-through orders at level 5
55	N/A	RMI	Non-compliance with change control policies
87	2	POP	Discrepancies PCN CD and LSC DD
88	2	POP	BCNs without PCNs
92	N/A	RMI	Industry change documentation not updated
94	N/A	Metrics	Inadequate/incomplete process for metrics change proposals
97	2	POP	Documented Hot Cut M&Ps and practices are inconsistent
100	2	POP	Inconsistent documentation between BA Change Control and BA North Order Bus Rules v1.8.1
101	2	POP	Unclear Documentation in BA North Order Bus Rules v1.8.1
103	N/A	Metrics	Complex ISDN orders recorded as POTs in transaction data
104	2 and 4	POP	LSOG2 and LSOG4 documentation provide incorrect error correction procedures.
105	2 and 4	RMI	Discrepancies between LSR and EDI format of June Regression and Quality Baseline Validation Test Decks.
107	2	POP	Late notification of "no facilities" conditions for qualified ADSL loop installations
108	4	POP	Incorrect routing of Directory Listing service order
109	N/A	BLG	Call records missing from DUF files
110	4	POP	Process for xDSL migrations in BIZ Rules v 4.3.1 incorrect
111	2	POP	Flow through order processed inconsistently
112	2	POP	Incorrect Business rules regarding ADR
113	2	POP	DSL circuits out of service due to wiring transpositions
114	2	POP	Incorrect Demarcation Labeling based on M&Ps